



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

BIB DATA SHEET

CONFIRMATION NO. 1277

SERIAL NUMBER 10/678,876	FILING or 371(c) DATE 10/03/2003 RULE	CLASS 379 370	GROUP ART UNIT 2471	ATTORNEY DOCKET NO. 1202a		
APPLICANTS Minh Duy Khuc, Overland Park, KS; Carl Milton Coppage, Harrisonville, MO; Bryce Alan Jones, Overland Park, KS; ** CONTINUING DATA ***** This application is a CON of 09/301,381 04/27/1999 PAT 6,690,664 Yes TP ** FOREIGN APPLICATIONS ***** N/A TP ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/29/2003						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/TRI H PHAN/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY KS	SHEETS DRAWINGS 25	TOTAL CLAIMS 27	INDEPENDENT CLAIMS 2
ADDRESS SPRINT 6391 SPRINT PARKWAY KSOPHT0101-Z2100 OVERLAND PARK, KS 66251-2100 UNITED STATES						
TITLE Call center communications system for handling calls to a call center						
FILING FEE RECEIVED 896	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		